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Remarks

Claims 1-4 are pending in this application.

Support for the claims as amended

Claims 1-4 are method claims. Applicants have amended claims 1 and 2 to clarify that the processor is "of the intermediary". The amendments are fully supported at least by the supervisory processor 10 in FIGs. 1 and 3 shown as part of the intermediary between the remote client computer 20 and remote specialist computer 30. The series of steps shown in the flowchart of FIG. 1 provides support for the steps being performed by the processor.

Fees

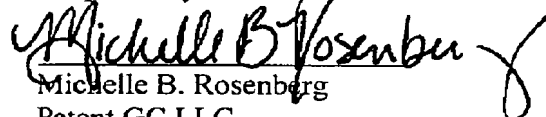
No fees are believed to be required at this time. Should any be, please charge them to deposit account number 505097. Overpayments should be credited to the same account.

Conclusion

Applicants have amended claims 1 and 2 to clarify that the processor is "of the intermediary" and have demonstrated that their claims as amended are fully supported by the application as filed. Based on the foregoing amendments and remarks, Applicants respectfully request reconsideration, withdrawal of all rejections and allowance of all claims.

The Examiner is invited to contact Applicants' undersigned representative by telephone if it would in any way aid in the advancement of this application to allowance.

Respectfully submitted



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